

ROLE DESCRIPTION



Title	Senior Peer Support		
Department	Seniors Community Support Services	Edited By	SCSS Department
Reports To	Manager, Seniors Community Support Services	Approved By	Carol Dickson
Commitment	1-2 hours per week	Date	April 15, 2026

Role Summary: The Senior Peer Counselling program was designed to provide, on a volunteer basis, a free, confidential, quality service for Richmond seniors. Volunteer counsellors who have successfully completed the training course and practicum, based on the curriculum developed by Senior Peer Counselling of British Columbia, guide their peers through times of difficulty.

Essential Role Functions:

- Maintain regular one-hour counselling sessions per client per week
- Attend and participate in monthly meetings/debriefing sessions and ongoing educational classes

Skills and Abilities:

- Excellent communication and interpersonal skills
- Ability to listen and empathize with others
- Ability to make people feel at ease
- Ability to work independently
- Caring, dependable person who enjoys working with seniors
- Ability to take direction and be a team player
- Multiple languages considered a plus

Time commitment:

- One year after the completion of 44 hours of training

Shifts:

- 1-2 hours a week for counselling, plus attending a monthly meeting

Additional information:

- Screening interview required
- Must successfully complete a Police Information Check (PIC)
- Must provide two references

Benefits/Rewards:

- Receive free training and ongoing professional support
- Experience personal growth and satisfaction
- Receive a regular informational e-newsletter
- Help make a positive impact in the lives of Richmond seniors

Disclaimer: The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.