

ELDER ABUSE HAPPENS

THERE ARE PLACES TO TURN

YOU HAVE THE RIGHT TO **SPEAK UP**, **LIVE SAFELY**, AND **SEEK SUPPORT**

The 6 Types of Elder Abuse



Physical



Sexual



Financial



Psychological



Fraud



Neglect

Places To Turn

Seniors Abuse & Information Line

604-437-1940 or 1-866-437-1940

**Vancouver Coastal Health
(Richmond)**

604-875-4510

Victim Link

1-800-563-0808

CHIMO Community Services

604-279-7077

CHIMO Crisis Line: 604-279-7070

If in immediate threat of physical harm call 911

For financial abuse, call the Public Guardian and Trustee
604-660-4444 or 1-877-511-4111

Tips to Keep Safe



- **Keep connections** with others as much as possible
- Know who supports and provides services to seniors

- **Do not open links in emails** asking for your information; go to their official website to give or check the requested information

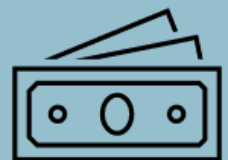


- **Use different passwords for different accounts** — write them down and store them somewhere safe
- Government agencies will never call to inform/threaten you of a penalty or ask for personal information through email
- Screen companies through **Better Business Bureau** at www.bbb.org or 604-682-2711



- Never reveal personal information to someone you don't know and only when you understand why
- **Take time to decide when to share your information** — fraudulent callers try to pressure and rush your decision making
- Call the appropriate organization if you believe your information was shared without your consent
- **Shred bills, invoices, and other personal papers** when you don't need them— never discard them in the trash
- Securely store personal papers

- Understand your own finances as much as possible
- Look out for unusual charges on bank and credit card statements



Some Common Frauds

- Investments that seem too good to be true
- Imposters posing as government agents, such as Revenue Canada, demanding immediate payments and/or threatening penalties over the phone
- Calls claiming to be a family member asking for money due to an emergency. Sometimes asking for unusual forms of payment like gift cards
- Notification that you've won a prize and you only need to pay a processing fee
- Emails from a familiar address but it asks you to open a link to enter personal information
- People who misrepresent themselves on dating sites to scam unsuspecting members



190 - 7000 Minoru Blvd.
604-279-7020
info@rcrg.org
www.rcrg.org

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